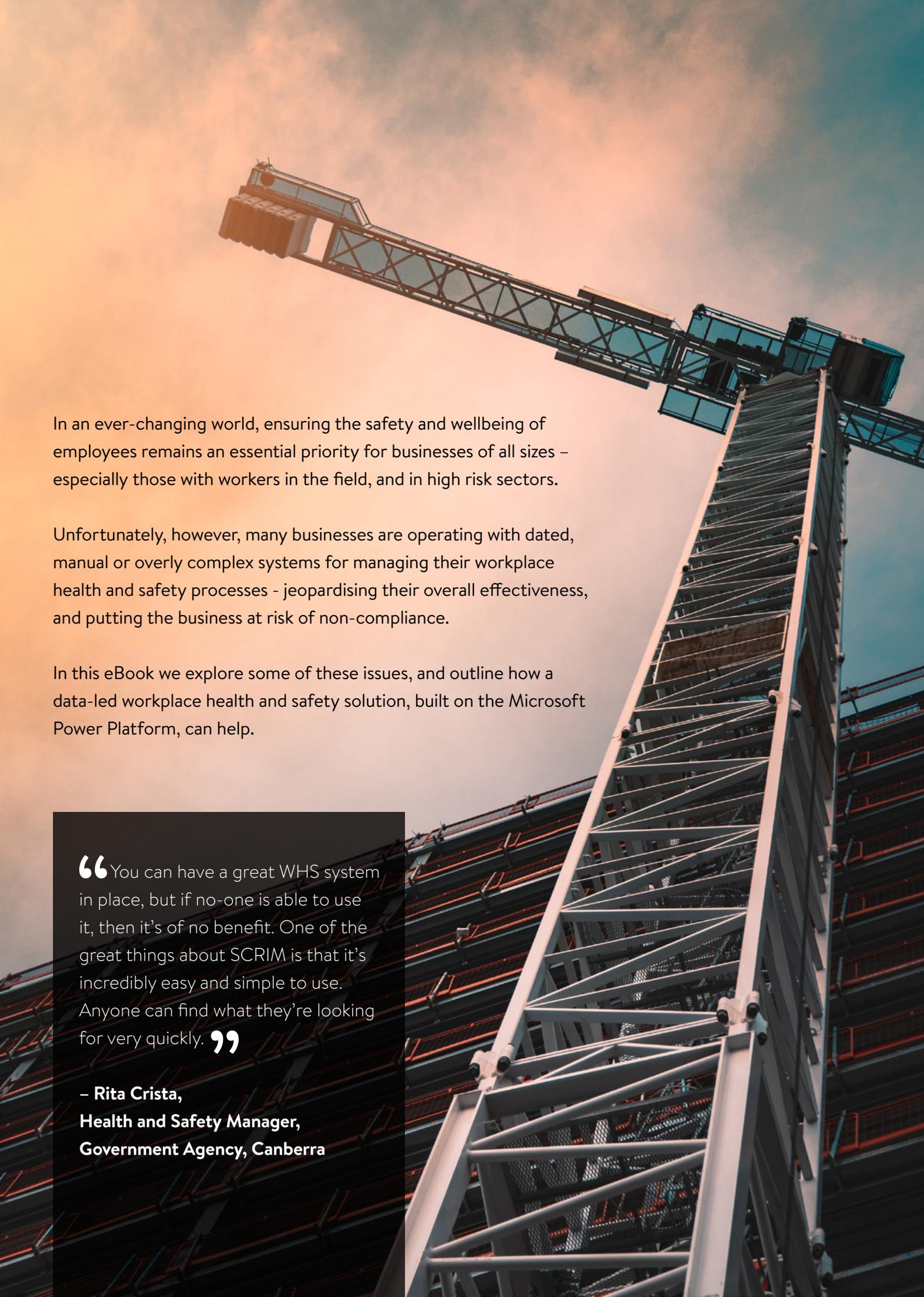# Are your workplace health and safety systems ready for any scenario?

In an ever-changing world, ensuring the safety and wellbeing of employees remains an essential priority for businesses of all sizes – especially those with workers in the field, and in high risk sectors.

Unfortunately, however, many businesses are operating with dated, manual or overly complex systems for managing their workplace health and safety processes - jeopardising their overall effectiveness, and putting the business at risk of non-compliance.

In this eBook we explore some of these issues, and outline how a data-led workplace health and safety solution, built on the Microsoft Power Platform, can help.

> **"** You can have a great WHS system in place, but if no-one is able to use it, then it's of no benefit. One of the great things about SCRIM is that it's incredibly easy and simple to use. Anyone can find what they're looking for very quickly. **"**
>
> **– Rita Crista,**
> **Health and Safety Manager,**
> **Government Agency, Canberra**

A new era in workplace health and safety

In the current climate, workplace health and safety (WHS) is top of mind for many employers. Yet many are facing key challenges which prevent them from having a robust and easily accessible WHS system in place.

These challenges include:

Dated technology

Even today, we see a staggering number of Australian businesses operating with old, cumbersome technology for managing their WHS policies and systems.

This means there are often issues with the consistency, accuracy and accessibility of the information that employees – and management – have at their fingertips. When businesses are using dated or manual systems for their WHS management, it's extremely difficult to integrate this information with the broader business, or to leverage real time data for greater insight.

Lack of clarity over ownership

In many businesses, we also often see a lack of clarity over who is responsible for the technology needed to support modern WHS within the business.

Often, business leaders will be unsure who to charge with implementing and supporting an online WHS solution – should it be the human resources team, or IT? Or both? This lack of clarity can very quickly lead to delays in decision-making, and result in a scenario where people just accept the status quo – even if an existing system is very limited in its effectiveness.

The need for rapid updates

Businesses need to be very responsive and agile when it comes to their WHS policies and processes. Recently, for many businesses, there has been an intense scramble to update WHS policies and procedures in accordance with new requirements.

Now, these businesses are faced with a situation in which their health and safety precautions have changed – perhaps permanently – and they need to keep updating their systems accordingly.

Expanding requirements

In the wake of the pandemic, Australian businesses now have to meet a whole raft of new requirements with regards to WHS. This includes things like providing information on how physical distancing should be practiced, ensuring that First Aiders are practicing infection control measures when giving first aid, and that employers have a duty to monitor conditions at work – which includes making sure people know how to report and what to do if they are feeling unwell.

With requirements changing constantly, businesses need a fast and reliable way to update policies and communicate the changes to employees, as well as monitor and track incidents.

Compliance

Responding to Government requirements when it comes to WHS compliance can be extremely time consuming, especially if information has to be extracted and compiled manually.

Also, gaps in WHS policies – and people's understanding of them – can pose significant risks in terms of employees' day-to-day health and safety.

Poor communication/accessibility

In many businesses, information about WHS remains largely inaccessible to everyday employees, who have to proactively search for the information or policies they need. The fragmentation of the workforce, caused by remote working, staggered shifts, social distancing and other measures has further exacerbated the communication challenge.

A workforce that's not up to date regarding WHS polices can expose the business to considerable risk.

How a SCRIM Safety First solution gets results

scrim

SCRIM Safety First is a cloud-based workplace health and safety management solution, built on the Microsoft Power Platform.

It simplifies and streamlines the way you manage:

> **Incidents** – document incidents, injuries and 'near misses', as well as manage and track compliance.

> **Hazards** – manage the hazard lifecycle, report, identify and assess hazards, and track actions.

> **Inspections** – build your own custom inspections, collect data from your mobile or tablet, distribute report and analyse data.

> **Audits** – enhance compliance, easily identify areas that require attention and gain deep insights into your overall safety performance

SCRIM also offers:

> **Comprehensive management** – with 30 modules and 160 customisable dashboards, charts and reports offering information on all levels of your business – including national, state and on specific sites.

> **Ease of use** – requires minimal training, so your people can start using it right away.

> **Seamless integration** – works with Office 365, SharePoint, Teams and the Power Platform

> **Ability to turn data into insight** – as the business can leverage data about its safety performance, your executive team can make smarter and more data-led WHS decisions.

> **Enhanced adaptability** – your business can quickly pivot and respond to any scenario.

A new approach to WHS in action: Playbook for a COVID-ready response

A manufacturing business that operates across Australia has in-depth WHS requirements.

Until recently, however, the business didn't have a centralised, data-led system for managing WHS, and the process for submitting incidents and hazards was largely manual. Factory Managers had to fill out forms, which were sent to head office for further processing. Admin staff would update the information in an Access Database, and reports were created once a month in Excel for management. This process was cumbersome, error prone, and inefficient and meant that the business lacked real-time insights into its health and safety performance.

Since implementing SCRIM Safety First solution, built on the Microsoft Power Platform, the business now has a very easy way to register incidents and hazards. Workers can enter the details on their phone which are stored in a centralised and continually updated 'single source of truth' system. The solution can also be used for inspections and audits, as well as performing risk assessments. Managers can easily run reports and the business can make better, more accurate decisions based on what's actually happening on each site.

Data-led Workplace Health and Safety systems means:

Greater	Less
Speed and efficiency	Compliance risk
Ability to adapt	Risk to employees
Access to information	Workload for HR teams
Protection and safety	Burden on IT teams
Data-led insight	

It's not just about the tech: The importance of choosing the right partner

Selecting a robust WHS solution like SCRIM is a key step towards having a more compliant and effective system in place. However, for many businesses, knowing how best to implement the solution in a way that is right for the business, and how to leverage Microsoft's Power Platform, can be a challenge.

Clade Solutions can help your business identify your requirements and implement a solution that's right for your business. Our friendly, local team can work closely with you, and provide expert guidance, every step of the way.

Find out more

Contact Clade Solutions today to register for an initial consultation regarding your WHS needs, and to find out how we can help.

Visit www.scrim.com.au

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