

Case study Microsoft Solution

Country or Region: Global
Industry: Enterprise Risk Management Software

Overview

Solution name: SCRIM® Safety First

Partner: AccelRelation Pty. Ltd.

Website: www.ScrimSafetyFirst.com

Company profile

AccelRelation Pty. Ltd. is a Microsoft Certified Partner and software reseller with its head office in Sydney, Australia.

Microsoft software and services

- Microsoft Dynamics CRM (Online)
- Microsoft Azure Virtual Machines
- Microsoft Azure Active Directory
- Microsoft Office 365
- Microsoft Power BI
- Microsoft SharePoint (Online)
- Microsoft Office Outlook
- Microsoft Office Excel
- Microsoft Office Word
- Microsoft SQL Server

"Thanks to the Microsoft Dynamics platform we were able to deliver a great mobile experience with a minimal investment."

Michael Harmelink
Founder, SCRIM Safety First Pty. Ltd.

"SCRIM®'s seamless integration with Microsoft Office and its extensive suite of Health and Safety modules, make it a very comprehensive system to use."

Belinda Flynn

General Manager Health, Safety and Environment, Qube Holdings Limited

Risk Management Solution

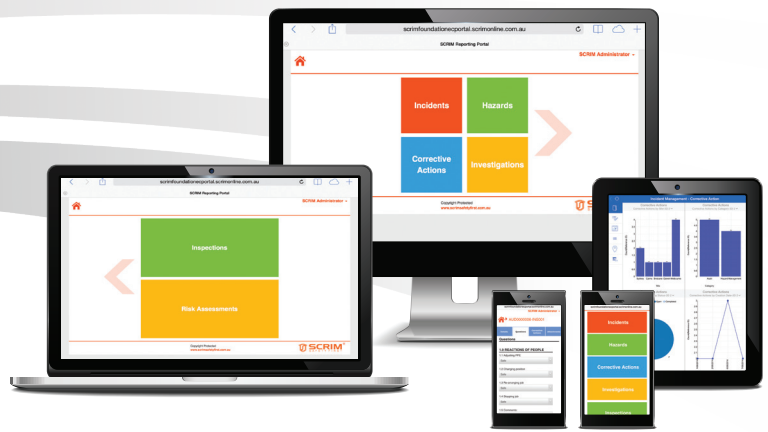
SCRIM® Safety First (SCRIM®) makes health and safety reporting easy by providing workers with access to its health and safety modules from any place and any device. With more than 40 modules and based on Microsoft Dynamics CRM®, the system is compliant with OHSAS 18001 and ISO 9001. SCRIM's® automated workflows and notifications ensure that reported risks are addressed quickly. After implementing the system, customers have reduced the time and cost of reporting and seen a reduction of injuries.

Creating a safe working environment

Work sites in industries such as construction, manufacturing, ports and shipping contain many hazards. Organisations that manage these work sites are responsible for providing a safe environment to their workforce. By implementing the reporting procedures embedded within the SCRIM® health and safety management system, companies are able to proactively reduce health and safety risks. Safer workplaces contribute to a happier workforce and reduce operational costs.

SCRIM® Safety First was developed to make health and safety reporting easy and efficient by leveraging the Microsoft software that employees already use, such as Microsoft Office®. The system is based on Microsoft Dynamics CRM®, which delivers powerful reporting capabilities using Microsoft SQL Server. By taking advantage of the interoperability with Microsoft Office products, organizations can easily manage and track activities, create reports, and organise documents related to health and safety risks.

Any Place
Any Device



SCRIM® leverages the Microsoft Dynamics CRM® apps for Android, iOS and Windows Surface, which have powerful offline capabilities.

Ensuring compliance

The SCRIM® system delivers more than 40 modules that cover all aspects of health and safety across a large variety of industries. The application is compliant with health and safety reporting standard OHSAS 18001 and continuously updated to ensure ongoing compliance.

After an incident has been reported, organizations can easily generate reports to comply with government and insurance company requirements. Organisations can customize the forms and workflows within Dynamics CRM to align with their existing business processes, reporting requirements and terminology.

Offering flexible deployment options

SCRIM® Safety First is a hybrid solution. Customers that already use Dynamics CRM® can take advantage of their existing on-premises or cloud-based environment.

The solution is also available as a service, which is the preferred option for most customers. SCRIM® is based in the Microsoft Azure® data centres and works seamlessly with Office 365®.



Microsoft®, Microsoft Office®, Microsoft Dynamics CRM®, Microsoft Dynamics AX® and Microsoft SharePoint® are registered trademarks of Microsoft Corporation in the United States and other countries.

SCRIM® leverages the Microsoft Dynamics CRM® applications for Android, iOS and Windows Smartphones and tablets, which all have powerful online, as well as, offline reporting capabilities.

Each module contains forms workers can use to collect data from the field. These forms are available through a web browser on a computer, tablet or smart phone. Thanks to the Microsoft Dynamics CRM® platform we are now able to deliver a great mobile experience with minimal investment.” says SCRIM® founder, Michael Harmelink

Customers using SCRIM® report that they now address health and safety risks much faster. Risks can be reported instantly with the mobile applications. Quickly reporting and resolving risks has led to a considerable reduction in recordable injuries and increased worker morale.

For management, SCRIM® improves visibility and transparency into key health and safety metrics by presenting data in real-time dashboards with drill down functionality. SCRIM® improves the accuracy of data by enabling employees to enter data directly into the system using the app on their phone rather than recording information on paper forms and entering into a system later.

Making administration easy

Administrators access the safety content entered through the mobile apps through a web browser or by using the Microsoft Dynamics® Outlook Plugin. They can use the browser-based client on any computer or device, but most administrators prefer the Outlook Plugin for the additional functionality it offers. “Administrators can store records in Outlook for offline access, and they can use Outlook to track emails, tasks, and calendar items against for example a specific incident record. Any documents related to the incident can either be stored in SharePoint or tracked in the SCRIM® database. With SCRIM® all of the content associated with an incident or hazard is easily accessible from the incident or hazard record for auditing purposes.

Dynamics CRM also delivers data import and export capabilities. “Many companies use spreadsheets to manage incidents today. They can use the import tools to pull that data into SCRIM® so that no information is lost for historic reporting,”

Microsoft Azure® and Office 365®

The Dynamics CRM reporting tools leverage other Microsoft products such as Office 365, SQL Server, and Power BI. “Organizations can build their own reports or dashboards using the wizards in Dynamics and then export them into Office documents or internal presentations for regulatory reporting,”